August 2022

INFO~TECH
RESEARCH GROUP

DATA QUADRANT REPORT

Endpoint Protection

1308
References

17
Products Included

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How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Endpoint Protection market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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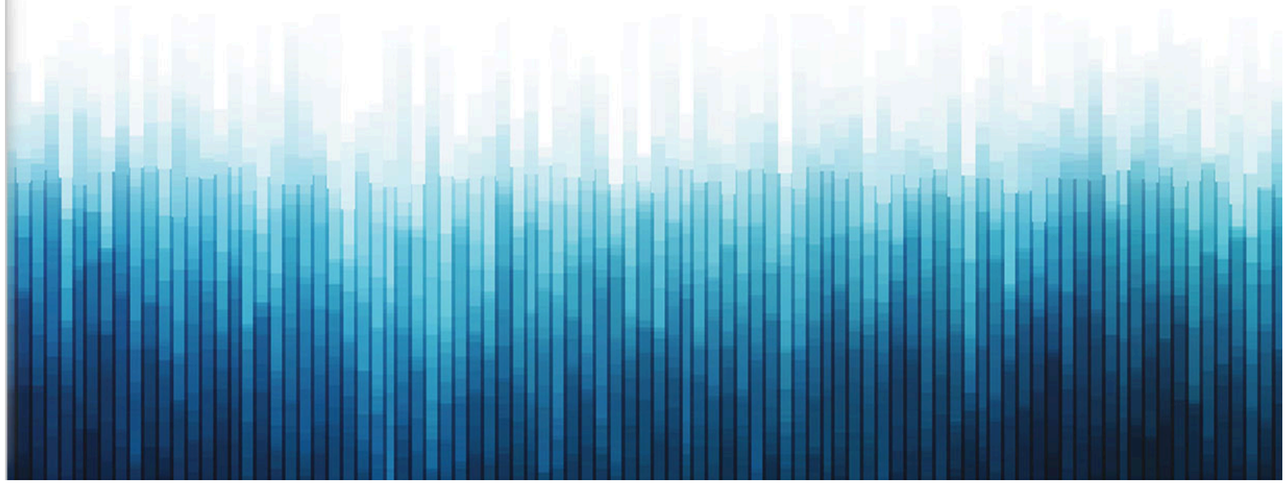

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Software Directory

ENDPOINT PROTECTION SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Endpoint Protection Software

- Acronis Cyber Protect
- AhnLab EPP
- Avast Business Security
- Bitdefender Endpoint Detection & Response
- BlackBerry Cyber Suite
- Centrify Endpoint Protection
- Centurion SmartShield
- Check Point Endpoint Security
- Comodo Endpoint Security
- Crowdstrike Falcon Platform
- CurrentWare AccessPatrol
- Dell Endpoint Security
- Digital Guardian Application Whitelisting
- Druva inSync
- ESET Endpoint Protection
- EventTracker
- Fidelis Endpoint
- FortiClient
- HP Sure Click Enterprise
- Invincea Advanced Endpoint Protection
- Ivanti Endpoint Security for Endpoint Manager
- Kaspersky EDR Optimum
- Kaspersky Endpoint Security for Business
- Lumension Endpoint Management and Security Suite
- Malwarebytes Endpoint Detection and Response
- Microsoft Defender for Endpoint
- OpenText EnCase Endpoint Security
- Palo Alto Networks Cortex XDR
- Panda Endpoint Security
- Promisec Endpoint Manager Platform
- Qualys Cloud Platform
- Quarri Perimeter Shield
- Secdo
- SentinelOne Endpoint Protection Platform
- Smoothwall E-Safe
- Sophos Intercept X Endpoint

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ENDPOINT PROTECTION SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Endpoint Protection Software

- Stormshield Endpoint Security
- Symantec Endpoint Security Complete
- Tanium Platform
- ThreatSMART
- ThreatTrack Vipre for Business
- Trellix Endpoint Security
- Trend Micro Apex One
- VIPRE Endpoint Security
- Vmware Carbon Black Endpoint
- Webroot Business Endpoint Protection
- WithSecure Elements Endpoint Protection

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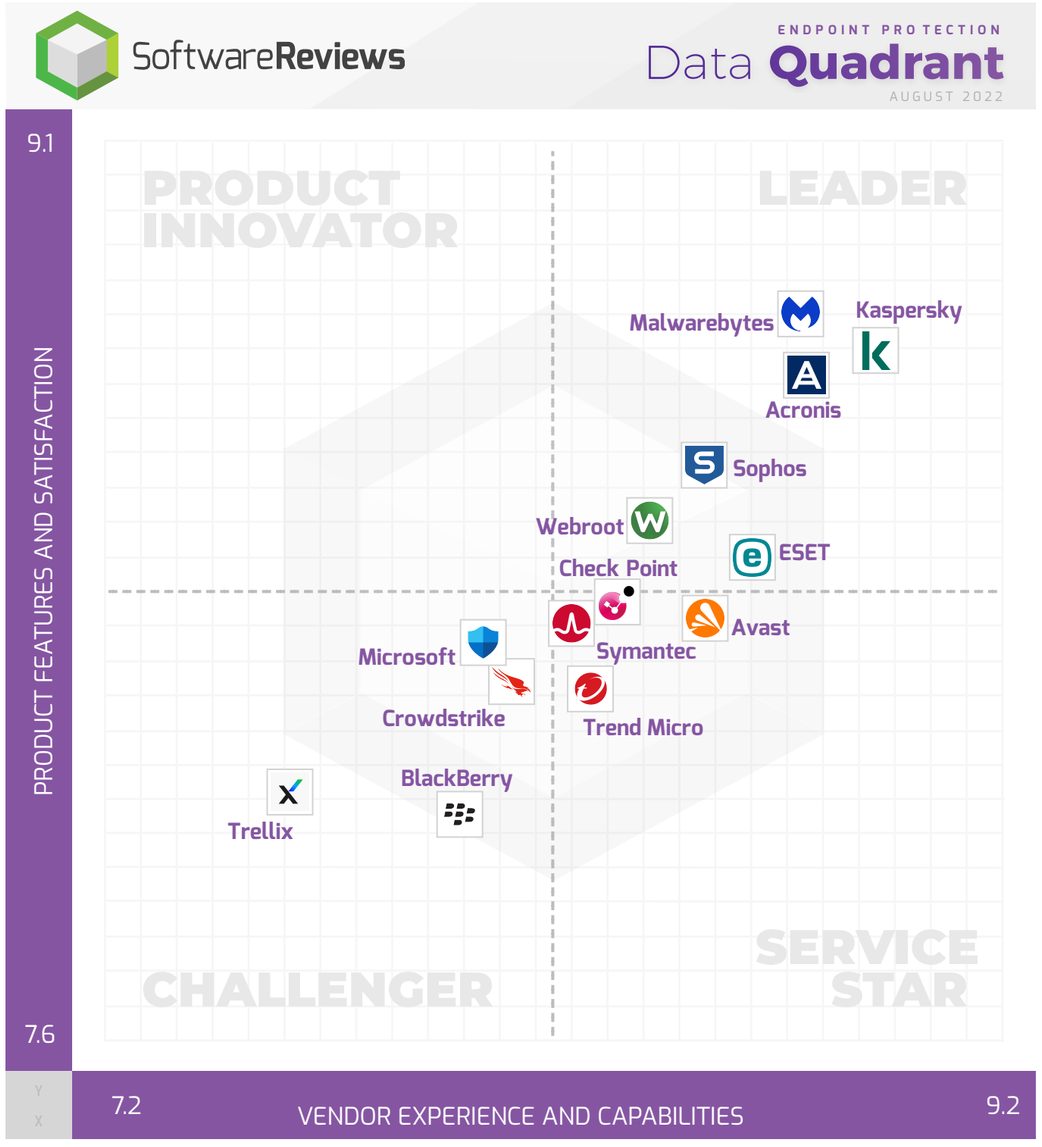
SOFTWARE REVIEWS
Data Quadrant

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



ENDPOINT PROTECTION

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

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Category Overview

This page provides a high level summary of product performance within the Endpoint Protection category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
	Kaspersky Endpoint Security for Business	8.9/10	+97	-- NEGATIVE 97% POSITIVE	83%	85%	90%	94
	Malwarebytes EDR	8.8/10	+92	-- NEGATIVE 93% POSITIVE	84%	84%	92%	378
	Acronis Cyber Protect	8.7/10	+94	-- NEGATIVE 95% POSITIVE	82%	82%	92%	68
4	Sophos Intercept X Endpoint	8.5/10	+87	3% NEGATIVE 90% POSITIVE	84%	85%	85%	65
5	ESET Endpoint Protection Solutions	8.5/10	+93	2% NEGATIVE 95% POSITIVE	80%	82%	85%	59
6	Webroot Endpoint Protection	8.4/10	+87	3% NEGATIVE 90% POSITIVE	81%	81%	87%	56
7	Avast Business Security	8.4/10	+89	3% NEGATIVE 92% POSITIVE	82%	82%	83%	75
8	Check Point Endpoint Security	8.3/10	+85	4% NEGATIVE 89% POSITIVE	81%	80%	85%	51
9	Endpoint Security Complete	8.2/10	+86	3% NEGATIVE 89% POSITIVE	77%	80%	84%	95
10	Trend Micro Apex One	8.1/10	+85	3% NEGATIVE 88% POSITIVE	79%	78%	84%	30
AVERAGE SCORES		**8.3/10**	**+87**	3% NEGATIVE 90% POSITIVE	**80%**	**81%**	**85%**	**89**

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Category Overview

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Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT	NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	CrowdStrike Falcon Platform	8.0/10	+81	5% NEGATIVE / 86% POSITIVE	79%	80%	82%	36
12	Defender for Endpoint	8.0/10	+80	4% NEGATIVE / 84% POSITIVE	79%	78%	85%	77
13	BlackBerry Cyber Suite	7.8/10	+83	7% NEGATIVE / 90% POSITIVE	74%	77%	80%	30
14	Trellix Endpoint Security	7.6/10	+74	7% NEGATIVE / 81% POSITIVE	74%	77%	81%	133
AVERAGE SCORES		**8.3/10**	**+87**	3% NEGATIVE / 90% POSITIVE	**80%**	**81%**	**85%**	**89**
	PRODUCTS WITH INSUFFICIENT DATA							
--	FortiClient	8.9/10	+96	-- NEGATIVE / 97% POSITIVE	85%	85%	90%	23
--	Palo Alto Cortex	9.3/10	+99	-- NEGATIVE / 99% POSITIVE	89%	88%	94%	21
--	WithSecure Elements	8.6/10	+94	2% NEGATIVE / 96% POSITIVE	83%	81%	88%	17

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Vendor **Capability** Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Malwarebytes Endpoint Detection and Response	84%	84%	83%	85%	83%	87%	84%	83%	86%	78%	81%	88%
Sophos Intercept X Endpoint	84%	84%	85%	86%	82%	84%	78%	85%	86%	81%	83%	88%
Kaspersky Endpoint Security for Business	83%	84%	90%	89%	83%	84%	80%	82%	83%	76%	80%	84%
Acronis Cyber Protect	82%	84%	85%	85%	83%	82%	82%	79%	82%	78%	79%	83%
Avast Business Security	82%	82%	82%	81%	80%	82%	80%	79%	84%	85%	79%	85%
Check Point Endpoint Security	81%	85%	80%	83%	79%	80%	80%	80%	80%	84%	78%	80%
Webroot Business Endpoint Protection	81%	82%	79%	81%	77%	82%	81%	80%	83%	81%	77%	86%
ESET Endpoint Protection	80%	80%	86%	84%	79%	80%	84%	80%	78%	75%	75%	83%
Trend Micro Apex One	80%	80%	81%	72%	80%	83%	81%	80%	80%	79%	80%	83%
Crowdstrike Falcon Platform	79%	79%	78%	80%	82%	82%	78%	76%	79%	77%	79%	81%
CATEGORY AVERAGE	80%	82%	81%	81%	79%	81%	79%	79%	81%	78%	78%	82%

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Vendor **Capability** Summary

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PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Microsoft Defender for Endpoint	79%	81%	78%	79%	78%	80%	75%	79%	78%	77%	79%	81%
Symantec Endpoint Security Complete	78%	81%	80%	79%	79%	77%	71%	78%	77%	75%	75%	80%
Trellix Endpoint Security	74%	77%	75%	76%	73%	76%	72%	73%	78%	73%	72%	76%
BlackBerry Cyber Suite	74%	77%	73%	77%	73%	76%	75%	76%	75%	70%	72%	74%
CATEGORY AVERAGE	80%	82%	81%	81%	79%	81%	79%	79%	81%	78%	78%	82%

PRODUCTS WITH INSUFFICIENT DATA												
FortiClient	85%	80%	87%	88%	81%	86%	85%	87%	84%	88%	81%	90%
Palo Alto Networks Cortex XDR	89%	92%	90%	91%	86%	87%	90%	85%	89%	88%	92%	91%
WithSecure Elements Endpoint Protection	83%	80%	83%	90%	74%	82%	72%	88%	85%	88%	77%	91%

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Endpoint Protection software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.
Breadth of Features	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.
Product Strategy and Rate of Improvement	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.
Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
Ease of Data Integration	The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Ease of Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.
Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.
Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

CHECK POINT™

CHECK POINT ENDPOINT SECURITY

TOP PRODUCT

Delights	51%
Highly Satisfies	42%
Almost Satisfies	7%
Disappoints	1%

85% Business Value Created

2	Kaspersky Endpoint Security for Business	84%	94	REVIEWS
3	Sophos Intercept X Endpoint	84%	65	REVIEWS
4	Acronis Cyber Protect	84%	68	REVIEWS
5	Malwarebytes Endpoint Detection and Response	84%	378	REVIEWS
6	Webroot Business Endpoint Protection	82%	56	REVIEWS
7	Avast Business Security	82%	75	REVIEWS
8	Microsoft Defender for Endpoint	81%	77	REVIEWS
9	Symantec Endpoint Security Complete	81%	95	REVIEWS
10	ESET Endpoint Protection	80%	59	REVIEWS
11	Trend Micro Apex One	80%	30	REVIEWS
12	Crowdstrike Falcon Platform	79%	36	REVIEWS
13	BlackBerry Cyber Suite	77%	30	REVIEWS
14	Trellix Endpoint Security	77%	133	REVIEWS
	CATEGORY AVERAGE	**82%**		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	80%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	92%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	80%	17	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights	61%
Highly Satisfies	37%
Almost Satisfies	2%
Disappoints	--

90% Breadth of Features

2	ESET Endpoint Protection	86%	59	REVIEWS
3	Acronis Cyber Protect	85%	68	REVIEWS
4	Sophos Intercept X Endpoint	85%	65	REVIEWS
5	Malwarebytes Endpoint Detection and Response	83%	378	REVIEWS
6	Avast Business Security	82%	75	REVIEWS
7	Trend Micro Apex One	81%	30	REVIEWS
8	Symantec Endpoint Security Complete	80%	95	REVIEWS
9	Check Point Endpoint Security	80%	51	REVIEWS
10	Webroot Business Endpoint Protection	79%	56	REVIEWS
11	Crowdstrike Falcon Platform	78%	36	REVIEWS
12	Microsoft Defender for Endpoint	78%	77	REVIEWS
13	Trellix Endpoint Security	75%	133	REVIEWS
14	BlackBerry Cyber Suite	73%	30	REVIEWS
	CATEGORY AVERAGE	**81%**		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	87%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	90%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	83%	17	REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights	59%
Highly Satisfies	37%
Almost Satisfies	4%
Disappoints	--

89% Quality of Features

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	88%	23 REVIEWS
--	Palo Alto Networks Cortex XDR	91%	21 REVIEWS
--	WithSecure Elements Endpoint Protection	90%	17 REVIEWS

2	Sophos Intercept X Endpoint	86%	65 REVIEWS
3	Malwarebytes Endpoint Detection and Response	85%	378 REVIEWS
4	Acronis Cyber Protect	85%	68 REVIEWS
5	ESET Endpoint Protection	84%	59 REVIEWS
6	Check Point Endpoint Security	83%	51 REVIEWS
7	Avast Business Security	81%	75 REVIEWS
8	Webroot Business Endpoint Protection	81%	56 REVIEWS
9	Crowdstrike Falcon Platform	80%	36 REVIEWS
10	Microsoft Defender for Endpoint	79%	77 REVIEWS
11	Symantec Endpoint Security Complete	79%	95 REVIEWS
12	BlackBerry Cyber Suite	77%	30 REVIEWS
13	Trellix Endpoint Security	76%	133 REVIEWS
14	Trend Micro Apex One	72%	30 REVIEWS
	CATEGORY AVERAGE	81%	

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

Acronis

ACRONIS CYBER PROTECT

TOP PRODUCT

Delights	40%
Highly Satisfies	52%
Almost Satisfies	7%
Disappoints	--

83% Product Strategy and Rate of Improvement

2	Malwarebytes Endpoint Detection and Response	83%	378	REVIEWS
3	Kaspersky Endpoint Security for Business	83%	94	REVIEWS
4	Sophos Intercept X Endpoint	82%	65	REVIEWS
5	Crowdstrike Falcon Platform	82%	36	REVIEWS
6	Avast Business Security	80%	75	REVIEWS
7	Trend Micro Apex One	80%	30	REVIEWS
8	Check Point Endpoint Security	79%	51	REVIEWS
9	Symantec Endpoint Security Complete	79%	95	REVIEWS
10	ESET Endpoint Protection	79%	59	REVIEWS
11	Microsoft Defender for Endpoint	78%	77	REVIEWS
12	Webroot Business Endpoint Protection	77%	56	REVIEWS
13	Trellix Endpoint Security	73%	133	REVIEWS
14	BlackBerry Cyber Suite	73%	30	REVIEWS

CATEGORY AVERAGE 79%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	81%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	86%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	74%	17	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.

Malwarebytes

MALWAREBYTES ENDPOINT DETECTION AND RESPONSE

TOP PRODUCT

Delights	51%
Highly Satisfies	45%
Almost Satisfies	4%
Disappoints	0%

87% Usability And Intuitiveness

2	Sophos Intercept X Endpoint	84%	65	REVIEWS
3	Kaspersky Endpoint Security for Business	84%	94	REVIEWS
4	Trend Micro Apex One	83%	30	REVIEWS
5	Webroot Business Endpoint Protection	82%	56	REVIEWS
6	Avast Business Security	82%	75	REVIEWS
7	Acronis Cyber Protect	82%	68	REVIEWS
8	Crowdstrike Falcon Platform	82%	36	REVIEWS
9	Check Point Endpoint Security	80%	51	REVIEWS
10	Microsoft Defender for Endpoint	80%	77	REVIEWS
11	ESET Endpoint Protection	80%	59	REVIEWS
12	Symantec Endpoint Security Complete	77%	95	REVIEWS
13	BlackBerry Cyber Suite	76%	30	REVIEWS
14	Trellix Endpoint Security	76%	133	REVIEWS

CATEGORY AVERAGE 81%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	86%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	87%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	82%	17	REVIEWS

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

Malwarebytes

MALWAREBYTES ENDPOINT DETECTION AND RESPONSE

TOP PRODUCT

Delights	46%
Highly Satisfies	45%
Almost Satisfies	8%
Disappoints	0%

84% Vendor Support

2	ESET Endpoint Protection	84%	59	REVIEWS
3	Acronis Cyber Protect	82%	68	REVIEWS
4	Webroot Business Endpoint Protection	81%	56	REVIEWS
5	Trend Micro Apex One	81%	30	REVIEWS
6	Check Point Endpoint Security	80%	51	REVIEWS
7	Avast Business Security	80%	75	REVIEWS
8	Kaspersky Endpoint Security for Business	80%	94	REVIEWS
9	Sophos Intercept X Endpoint	78%	65	REVIEWS
10	Crowdstrike Falcon Platform	78%	36	REVIEWS
11	Microsoft Defender for Endpoint	75%	77	REVIEWS
12	BlackBerry Cyber Suite	75%	30	REVIEWS
13	Trellix Endpoint Security	72%	133	REVIEWS
14	Symantec Endpoint Security Complete	71%	95	REVIEWS
	CATEGORY AVERAGE	79%		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	85%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	90%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	72%	17	REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	51%
Highly Satisfies	37%
Almost Satisfies	12%
Disappoints	--

85% Ease of Data Integration

2	Malwarebytes Endpoint Detection and Response	83%	378	REVIEWS
3	Kaspersky Endpoint Security for Business	82%	94	REVIEWS
4	Trend Micro Apex One	80%	30	REVIEWS
5	ESET Endpoint Protection	80%	59	REVIEWS
6	Check Point Endpoint Security	80%	51	REVIEWS
7	Webroot Business Endpoint Protection	80%	56	REVIEWS
8	Acronis Cyber Protect	79%	68	REVIEWS
9	Avast Business Security	79%	75	REVIEWS
10	Microsoft Defender for Endpoint	79%	77	REVIEWS
11	Symantec Endpoint Security Complete	78%	95	REVIEWS
12	Crowdstrike Falcon Platform	76%	36	REVIEWS
13	BlackBerry Cyber Suite	76%	30	REVIEWS
14	Trellix Endpoint Security	73%	133	REVIEWS

CATEGORY AVERAGE 79%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	87%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	85%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	88%	17	REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Administration

Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	51%
Highly Satisfies	43%
Almost Satisfies	6%
Disappoints	--

86% Ease of Administration

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	84%	23 REVIEWS
--	Palo Alto Networks Cortex XDR	89%	21 REVIEWS
--	WithSecure Elements Endpoint Protection	85%	17 REVIEWS

2	Malwarebytes Endpoint Detection and Response	86%	378 REVIEWS
3	Avast Business Security	84%	75 REVIEWS
4	Kaspersky Endpoint Security for Business	83%	94 REVIEWS
5	Webroot Business Endpoint Protection	83%	56 REVIEWS
6	Acronis Cyber Protect	82%	68 REVIEWS
7	Check Point Endpoint Security	80%	51 REVIEWS
8	Trend Micro Apex One	80%	30 REVIEWS
9	Crowdstrike Falcon Platform	79%	36 REVIEWS
10	Microsoft Defender for Endpoint	78%	77 REVIEWS
11	ESET Endpoint Protection	78%	59 REVIEWS
12	Trellix Endpoint Security	78%	133 REVIEWS
13	Symantec Endpoint Security Complete	77%	95 REVIEWS
14	BlackBerry Cyber Suite	75%	30 REVIEWS
	CATEGORY AVERAGE	81%	

Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

Avast

AVAST BUSINESS SECURITY

TOP PRODUCT

Delights	51%
Highly Satisfies	37%
Almost Satisfies	12%
Disappoints	--

85% Ease of Customization

2	Check Point Endpoint Security		84%	51 REVIEWS
3	Sophos Intercept X Endpoint		81%	65 REVIEWS
4	Webroot Business Endpoint Protection		81%	56 REVIEWS
5	Trend Micro Apex One		79%	30 REVIEWS
6	Acronis Cyber Protect		78%	68 REVIEWS
7	Malwarebytes Endpoint Detection and Response		78%	378 REVIEWS
8	Microsoft Defender for Endpoint		77%	77 REVIEWS
9	Crowdstrike Falcon Platform		77%	36 REVIEWS
10	Kaspersky Endpoint Security for Business		76%	94 REVIEWS
11	ESET Endpoint Protection		75%	59 REVIEWS
12	Symantec Endpoint Security Complete		75%	95 REVIEWS
13	Trellix Endpoint Security		73%	133 REVIEWS
14	BlackBerry Cyber Suite		70%	30 REVIEWS

CATEGORY AVERAGE 78%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		88%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		88%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		88%	17 REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	49%
Highly Satisfies	40%
Almost Satisfies	9%
Disappoints	2%

83% Availability and Quality of Training

2	Malwarebytes Endpoint Detection and Response	81%	378	REVIEWS
3	Trend Micro Apex One	80%	30	REVIEWS
4	Kaspersky Endpoint Security for Business	80%	94	REVIEWS
5	Acronis Cyber Protect	79%	68	REVIEWS
6	Crowdstrike Falcon Platform	79%	36	REVIEWS
7	Microsoft Defender for Endpoint	79%	77	REVIEWS
8	Avast Business Security	79%	75	REVIEWS
9	Check Point Endpoint Security	78%	51	REVIEWS
10	Webroot Business Endpoint Protection	77%	56	REVIEWS
11	Symantec Endpoint Security Complete	75%	95	REVIEWS
12	ESET Endpoint Protection	75%	59	REVIEWS
13	BlackBerry Cyber Suite	72%	30	REVIEWS
14	Trellix Endpoint Security	72%	133	REVIEWS
	CATEGORY AVERAGE	**78%**		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	81%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	92%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	77%	17	REVIEWS

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Vendor **Capability** Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	58%
Highly Satisfies	36%
Almost Satisfies	6%
Disappoints	--

88% Ease of Implementation

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	90%	23 REVIEWS
--	Palo Alto Networks Cortex XDR	91%	21 REVIEWS
--	WithSecure Elements Endpoint Protection	91%	17 REVIEWS

2	Malwarebytes Endpoint Detection and Response	88%	378 REVIEWS
3	Webroot Business Endpoint Protection	86%	56 REVIEWS
4	Avast Business Security	85%	75 REVIEWS
5	Kaspersky Endpoint Security for Business	84%	94 REVIEWS
6	Acronis Cyber Protect	83%	68 REVIEWS
7	ESET Endpoint Protection	83%	59 REVIEWS
8	Trend Micro Apex One	83%	30 REVIEWS
9	Crowdstrike Falcon Platform	81%	36 REVIEWS
10	Microsoft Defender for Endpoint	81%	77 REVIEWS
11	Check Point Endpoint Security	80%	51 REVIEWS
12	Symantec Endpoint Security Complete	80%	95 REVIEWS
13	Trellix Endpoint Security	76%	133 REVIEWS
14	BlackBerry Cyber Suite	74%	30 REVIEWS
	CATEGORY AVERAGE	82%	

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Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CENTRALIZED MANAGEMENT PORTAL	CROSS PLATFORM INTEGRATION	CROSS PLATFORM SUPPORT	DYNAMIC MALWARE DETECTION	HOST NGFW FUNCTIONALITY	KERNEL MONITORING	PORT AND DEVICE CONTROL	SYSTEM HARDENING
Sophos Intercept X Endpoint	85%	87%	83%	84%	89%	80%	86%	84%	87%
Kaspersky Endpoint Security for Business	85%	83%	84%	82%	90%	85%	85%	84%	85%
Malwarebytes Endpoint Detection and Response	83%	86%	83%	82%	89%	81%	82%	82%	83%
Avast Business Security	82%	82%	81%	82%	84%	78%	84%	85%	78%
ESET Endpoint Protection	82%	83%	82%	81%	81%	78%	83%	81%	84%
Acronis Cyber Protect	82%	83%	82%	83%	82%	80%	81%	82%	80%
Webroot Business Endpoint Protection	81%	84%	81%	85%	84%	78%	80%	79%	78%
Symantec Endpoint Security Complete	80%	80%	81%	84%	79%	79%	77%	82%	80%
Crowdstrike Falcon Platform	80%	82%	77%	80%	80%	81%	81%	77%	80%
Check Point Endpoint Security	80%	83%	77%	76%	81%	79%	84%	78%	79%
CATEGORY AVERAGE	81%	82%	80%	81%	83%	78%	80%	81%	80%

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Product **Feature** Summary

MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	CENTRALIZED MANAGEMENT PORTAL	CROSS PLATFORM INTEGRATION	CROSS PLATFORM SUPPORT	DYNAMIC MALWARE DETECTION	HOST NGFW FUNCTIONALITY	KERNEL MONITORING	PORT AND DEVICE CONTROL	SYSTEM HARDENING	
Microsoft Defender for Endpoint	78%	79%	78%	77%	77%	77%	77%	80%	77%	
Trend Micro Apex One	78%	75%	81%	78%	80%	71%	79%	81%	77%	
BlackBerry Cyber Suite	77%	77%	79%	76%	83%	70%	74%	78%	79%	
Trellix Endpoint Security	77%	81%	75%	78%	78%	72%	76%	78%	76%	
CATEGORY AVERAGE	81%	82%	80%	81%	83%	78%	80%	81%	80%	

PRODUCTS WITH INSUFFICIENT DATA										
FortiClient	85%	88%	81%	81%	86%	86%	90%	79%	88%	
Palo Alto Networks Cortex XDR	88%	87%	84%	92%	92%	86%	90%	89%	87%	
WithSecure Elements Endpoint Protection	81%	81%	73%	82%	90%	78%	85%	80%	78%	

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Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	APPLICATION CONTAINMENT MECHANISMS	AUTOMATED REMEDIATION	ENDPOINT DETECTION AND RESPONSE	FORENSICS	MAC OS SUPPORT	RANSOMWARE RECOVERY AND REMOVAL
Sophos Intercept X Endpoint	85%	85%	82%	82%	82%	85%	86%
Kaspersky Endpoint Security for Business	85%	83%	82%	89%	85%	84%	89%
Malwarebytes Endpoint Detection and Response	83%	84%	83%	87%	80%	--	84%
Avast Business Security	82%	77%	79%	86%	79%	81%	81%
ESET Endpoint Protection	82%	80%	83%	84%	82%	82%	82%
Acronis Cyber Protect	82%	--	--	82%	--	81%	82%
Webroot Business Endpoint Protection	81%	80%	79%	78%	80%	75%	83%
Symantec Endpoint Security Complete	80%	76%	80%	80%	79%	77%	77%
Crowdstrike Falcon Platform	80%	81%	80%	95%	82%	92%	92%
Check Point Endpoint Security	80%	76%	80%	82%	82%	83%	79%
CATEGORY AVERAGE	81%	79%	80%	84%	80%	80%	83%

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Product **Feature** Summary

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	APPLICATION CONTAINMENT MECHANISMS	AUTOMATED REMEDIATION	ENDPOINT DETECTION AND RESPONSE	FORENSICS	MAC OS SUPPORT	RANSOMWARE RECOVERY AND REMOVAL	
Microsoft Defender for Endpoint	78%	77%	74%	80%	75%	68%	76%	
Trend Micro Apex One	78%	77%	84%	84%	81%	88%	81%	
BlackBerry Cyber Suite	77%	77%	79%	78%	79%	70%	80%	
Trellix Endpoint Security	77%	75%	75%	84%	71%	80%	83%	
CATEGORY AVERAGE	81%	79%	80%	84%	80%	80%	83%	

PRODUCTS WITH INSUFFICIENT DATA								
FortiClient	85%	81%	89%	84%	85%	81%	89%	
Palo Alto Networks Cortex XDR	88%	89%	95%	92%	87%	96%	93%	
WithSecure Elements Endpoint Protection	81%	81%	80%	78%	86%	57%	87%	

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Endpoint Protection software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features

Centralized Management Portal	Includes multiple client management, push install capability, comprehensive policies for different groups, and active directory integration and synchronization.
Cross Platform Integration	Open API and net sec appliance integration with NGFW, SIEM, IPS/IDS, Automated Network Quarantining, DLP, Data Discovery, and Threat Intelligence.
Cross Platform Support	Includes the variety of client devices and operating systems supported by the solution.
Dynamic Malware Detection	Heuristics are applied to files to identify similarities with known malware and block it.

Standard Features

Application Containment Mechanisms	Includes cloud based protection, sandboxing, and local containerization.
Automated Remediation	Automate remediation of alerts due to exceeding defined thresholds (e.g. trigger scripts to address low disk space alerts).
Endpoint Detection and Response	Active threat detection that remediates against known and unknown malware and malicious activities, leveraging machine learning techniques.
Host NGFW Functionality	Includes policy-based default-deny/whitelisting and application verification and trust (VPN/virtualization).
Kernel Monitoring	Monitoring of processes, memory, and system files at the OS level.
Port and Device Control	Includes USB encryption and endpoint data loss prevention.
System Hardening	Automated vulnerability patching and vulnerability assessment.
Forensics	Includes the ability provide full visibility in an easy-to-understand display of what happened on an endpoint during an attack in (near) real-time.
Mac OS support	Endpoint security support to identify and block threats on Mac workstations.
Ransomware Recovery and Removal	Recover files removed and/or encrypted by ransomware.

Differentiating Features

Flexible Deployment Options	Supports on-premise, cloud and hybrid It environments

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Centralized Management Portal | Mandatory Feature

Includes multiple client management, push install capability, comprehensive policies for different groups, and active directory integration and synchronization.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	63%
Highly Satisfies	27%
Almost Satisfies	8%
Disappoints	2%

87% Centralized Management Portal

2	Malwarebytes Endpoint Detection and Response		86%	378 REVIEWS
3	Webroot Business Endpoint Protection		84%	56 REVIEWS
4	Acronis Cyber Protect		83%	68 REVIEWS
5	Check Point Endpoint Security		83%	51 REVIEWS
6	ESET Endpoint Protection		83%	59 REVIEWS
7	Kaspersky Endpoint Security for Business		83%	94 REVIEWS
8	Crowdstrike Falcon Platform		82%	36 REVIEWS
9	Avast Business Security		82%	75 REVIEWS
10	Trellix Endpoint Security		81%	133 REVIEWS
11	Symantec Endpoint Security Complete		80%	95 REVIEWS
12	Microsoft Defender for Endpoint		79%	77 REVIEWS
13	BlackBerry Cyber Suite		77%	30 REVIEWS
14	Trend Micro Apex One		75%	30 REVIEWS

CATEGORY AVERAGE 82%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		88%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		87%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		81%	17 REVIEWS

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Cross Platform Integration

Mandatory Feature

Open API and net sec appliance integration with NGFW, SIEM, IPS/IDS, Automated Network Quarantining, DLP, Data Discovery, and Threat Intelligence.

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights	42%
Highly Satisfies	51%
Almost Satisfies	7%
Disappoints	--

84% Cross Platform Integration

2	Sophos Intercept X Endpoint	83%	65	REVIEWS
3	Malwarebytes Endpoint Detection and Response	83%	378	REVIEWS
4	Acronis Cyber Protect	82%	68	REVIEWS
5	ESET Endpoint Protection	82%	59	REVIEWS
6	Trend Micro Apex One	81%	30	REVIEWS
7	Webroot Business Endpoint Protection	81%	56	REVIEWS
8	Avast Business Security	81%	75	REVIEWS
9	Symantec Endpoint Security Complete	81%	95	REVIEWS
10	BlackBerry Cyber Suite	79%	30	REVIEWS
11	Microsoft Defender for Endpoint	78%	77	REVIEWS
12	Crowdstrike Falcon Platform	77%	36	REVIEWS
13	Check Point Endpoint Security	77%	51	REVIEWS
14	Trellix Endpoint Security	75%	133	REVIEWS
		CATEGORY AVERAGE 80%		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	81%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	84%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	73%	17	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Cross Platform Support

Mandatory Feature

Includes the variety of client devices and operating systems supported by the solution.

WEBROOT BUSINESS ENDPOINT PROTECTION

TOP PRODUCT

Delights	49%
Highly Satisfies	41%
Almost Satisfies	10%
Disappoints	--

85% Cross Platform Support

2	Symantec Endpoint Security Complete		84%	95 REVIEWS
3	Sophos Intercept X Endpoint		84%	65 REVIEWS
4	Acronis Cyber Protect		83%	68 REVIEWS
5	Malwarebytes Endpoint Detection and Response		82%	378 REVIEWS
6	Avast Business Security		82%	75 REVIEWS
7	Kaspersky Endpoint Security for Business		82%	94 REVIEWS
8	ESET Endpoint Protection		81%	59 REVIEWS
9	Crowdstrike Falcon Platform		80%	36 REVIEWS
10	Trend Micro Apex One		78%	30 REVIEWS
11	Trellix Endpoint Security		78%	133 REVIEWS
12	Microsoft Defender for Endpoint		77%	77 REVIEWS
13	Check Point Endpoint Security		76%	51 REVIEWS
14	BlackBerry Cyber Suite		76%	30 REVIEWS

CATEGORY AVERAGE 81%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		81%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		92%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		82%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Dynamic Malware Detection

Mandatory Feature

Heuristics are applied to files to identify similarities with known malware and block it.

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights	64%
Highly Satisfies	33%
Almost Satisfies	2%
Disappoints	0%

90% Dynamic Malware Detection

2	Sophos Intercept X Endpoint		89%	65 REVIEWS
3	Malwarebytes Endpoint Detection and Response		89%	378 REVIEWS
4	Webroot Business Endpoint Protection		84%	56 REVIEWS
5	Avast Business Security		84%	75 REVIEWS
6	BlackBerry Cyber Suite		83%	30 REVIEWS
7	Acronis Cyber Protect		82%	68 REVIEWS
8	ESET Endpoint Protection		81%	59 REVIEWS
9	Check Point Endpoint Security		81%	51 REVIEWS
10	Crowdstrike Falcon Platform		80%	36 REVIEWS
11	Trend Micro Apex One		80%	30 REVIEWS
12	Symantec Endpoint Security Complete		79%	95 REVIEWS
13	Trellix Endpoint Security		78%	133 REVIEWS
14	Microsoft Defender for Endpoint		77%	77 REVIEWS

CATEGORY AVERAGE 83%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		86%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		92%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		90%	17 REVIEWS

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Host NGFW Functionality

Mandatory Feature

Includes policy-based default-deny/whitelisting and application verification and trust (VPN/virtualization).

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights		50%
Highly Satisfies		38%
Almost Satisfies		12%
Disappoints		--

85% Host NGFW Functionality

2	Crowdstrike Falcon Platform		81%	36 REVIEWS
3	Malwarebytes Endpoint Detection and Response		81%	378 REVIEWS
4	Sophos Intercept X Endpoint		80%	65 REVIEWS
5	Acronis Cyber Protect		80%	68 REVIEWS
6	Symantec Endpoint Security Complete		79%	95 REVIEWS
7	Check Point Endpoint Security		79%	51 REVIEWS
8	ESET Endpoint Protection		78%	59 REVIEWS
9	Webroot Business Endpoint Protection		78%	56 REVIEWS
10	Avast Business Security		78%	75 REVIEWS
11	Microsoft Defender for Endpoint		77%	77 REVIEWS
12	Trellix Endpoint Security		72%	133 REVIEWS
13	Trend Micro Apex One		71%	30 REVIEWS
14	BlackBerry Cyber Suite		70%	30 REVIEWS
		CATEGORY AVERAGE	**78%**	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		86%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		86%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		78%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Kernel Monitoring

Mandatory Feature

Monitoring of processes, memory, and system files at the OS level.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	49%
Highly Satisfies	45%
Almost Satisfies	6%
Disappoints	--

86% Kernel Monitoring

2	Kaspersky Endpoint Security for Business		85%	94 REVIEWS
3	Avast Business Security		84%	75 REVIEWS
4	Check Point Endpoint Security		84%	51 REVIEWS
5	ESET Endpoint Protection		83%	59 REVIEWS
6	Malwarebytes Endpoint Detection and Response		82%	378 REVIEWS
7	Acronis Cyber Protect		81%	68 REVIEWS
8	Crowdstrike Falcon Platform		81%	36 REVIEWS
9	Webroot Business Endpoint Protection		80%	56 REVIEWS
10	Trend Micro Apex One		79%	30 REVIEWS
11	Symantec Endpoint Security Complete		77%	95 REVIEWS
12	Microsoft Defender for Endpoint		77%	77 REVIEWS
13	Trellix Endpoint Security		76%	133 REVIEWS
14	BlackBerry Cyber Suite		74%	30 REVIEWS

CATEGORY AVERAGE 80%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		90%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		90%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		85%	17 REVIEWS

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Port and Device Control

Mandatory Feature

Includes USB encryption and endpoint data loss prevention.

Avast

AVAST BUSINESS SECURITY

TOP PRODUCT

Delights	51%
Highly Satisfies	41%
Almost Satisfies	6%
Disappoints	2%

85% Port and Device Control

2	Kaspersky Endpoint Security for Business		84%	94 REVIEWS
3	Sophos Intercept X Endpoint		84%	65 REVIEWS
4	Malwarebytes Endpoint Detection and Response		82%	378 REVIEWS
5	Symantec Endpoint Security Complete		82%	95 REVIEWS
6	Acronis Cyber Protect		82%	68 REVIEWS
7	Trend Micro Apex One		81%	30 REVIEWS
8	ESET Endpoint Protection		81%	59 REVIEWS
9	Microsoft Defender for Endpoint		80%	77 REVIEWS
10	Webroot Business Endpoint Protection		79%	56 REVIEWS
11	BlackBerry Cyber Suite		78%	30 REVIEWS
12	Trellix Endpoint Security		78%	133 REVIEWS
13	Check Point Endpoint Security		78%	51 REVIEWS
14	Crowdstrike Falcon Platform		77%	36 REVIEWS
		CATEGORY AVERAGE	81%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		79%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		89%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		80%	17 REVIEWS

SoftwareReviews

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

System Hardening

Mandatory Feature

Automated vulnerability patching and vulnerability assessment.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights		55%
Highly Satisfies		39%
Almost Satisfies		7%
Disappoints		--

87% System Hardening

2	Kaspersky Endpoint Security for Business		85%	94 REVIEWS
3	ESET Endpoint Protection		84%	59 REVIEWS
4	Malwarebytes Endpoint Detection and Response		83%	378 REVIEWS
5	Crowdstrike Falcon Platform		80%	36 REVIEWS
6	Symantec Endpoint Security Complete		80%	95 REVIEWS
7	Acronis Cyber Protect		80%	68 REVIEWS
8	BlackBerry Cyber Suite		79%	30 REVIEWS
9	Check Point Endpoint Security		79%	51 REVIEWS
10	Webroot Business Endpoint Protection		78%	56 REVIEWS
11	Avast Business Security		78%	75 REVIEWS
12	Microsoft Defender for Endpoint		77%	77 REVIEWS
13	Trend Micro Apex One		77%	30 REVIEWS
14	Trellix Endpoint Security		76%	133 REVIEWS

CATEGORY AVERAGE 80%

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		88%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		87%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		78%	17 REVIEWS

Product **Feature** Satisfaction

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Application Containment Mechanisms

Standard Feature

Includes cloud based protection, sandboxing, and local containerization.

SOPHOS

SOPHOS INTERCEPT X ENDPOINT

TOP PRODUCT

Delights	57%
Highly Satisfies	33%
Almost Satisfies	7%
Disappoints	3%

85% Application Containment Mechanisms

2	Malwarebytes Endpoint Detection and Response	84%	378	REVIEWS
3	Kaspersky Endpoint Security for Business	83%	94	REVIEWS
4	Crowdstrike Falcon Platform	81%	36	REVIEWS
5	ESET Endpoint Protection	80%	59	REVIEWS
6	Webroot Business Endpoint Protection	80%	56	REVIEWS
7	Avast Business Security	77%	75	REVIEWS
8	Trend Micro Apex One	77%	30	REVIEWS
9	BlackBerry Cyber Suite	77%	30	REVIEWS
10	Microsoft Defender for Endpoint	77%	77	REVIEWS
11	Check Point Endpoint Security	76%	51	REVIEWS
12	Symantec Endpoint Security Complete	76%	95	REVIEWS
13	Trellix Endpoint Security	75%	133	REVIEWS
		CATEGORY AVERAGE 79%		

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	81%	23	REVIEWS
--	Palo Alto Networks Cortex XDR	89%	21	REVIEWS
--	WithSecure Elements Endpoint Protection	81%	17	REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Automated Remediation

Standard Feature

Automate remediation of alerts due to exceeding defined thresholds (e.g. trigger scripts to address low disk space alerts).

TREND MICRO APEX ONE
TOP PRODUCT

Delights	41%
Highly Satisfies	54%
Almost Satisfies	6%
Disappoints	--

84% Automated Remediation

2	ESET Endpoint Protection		83%	59 REVIEWS
3	Malwarebytes Endpoint Detection and Response		83%	378 REVIEWS
4	Kaspersky Endpoint Security for Business		82%	94 REVIEWS
5	Sophos Intercept X Endpoint		82%	65 REVIEWS
6	Check Point Endpoint Security		80%	51 REVIEWS
7	Crowdstrike Falcon Platform		80%	36 REVIEWS
8	Symantec Endpoint Security Complete		80%	95 REVIEWS
9	Webroot Business Endpoint Protection		79%	56 REVIEWS
10	Avast Business Security		79%	75 REVIEWS
11	BlackBerry Cyber Suite		79%	30 REVIEWS
12	Trellix Endpoint Security		75%	133 REVIEWS
13	Microsoft Defender for Endpoint		74%	77 REVIEWS
		CATEGORY AVERAGE	80%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		89%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		95%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		80%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
Use these pages to dig deeper into areas of particular interest or concern.

Endpoint Detection and Response | Standard Feature

Active threat detection that remediates against known and unknown malware and malicious activities, leveraging machine learning techniques.

CROWDSTRIKE FALCON PLATFORM
TOP PRODUCT

Delights	80%
Highly Satisfies	20%
Almost Satisfies	--
Disappoints	--

95% Endpoint Detection and Response

2	Kaspersky Endpoint Security for Business		89%	94 REVIEWS
3	Malwarebytes Endpoint Detection and Response		87%	378 REVIEWS
4	Avast Business Security		86%	75 REVIEWS
5	Trend Micro Apex One		84%	30 REVIEWS
6	Trellix Endpoint Security		84%	133 REVIEWS
7	ESET Endpoint Protection		84%	59 REVIEWS
8	Acronis Cyber Protect		82%	68 REVIEWS
9	Sophos Intercept X Endpoint		82%	65 REVIEWS
10	Check Point Endpoint Security		82%	51 REVIEWS
11	Symantec Endpoint Security Complete		80%	95 REVIEWS
12	Microsoft Defender for Endpoint		80%	77 REVIEWS
13	Webroot Business Endpoint Protection		78%	56 REVIEWS
14	BlackBerry Cyber Suite		78%	30 REVIEWS
		CATEGORY AVERAGE	84%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		84%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		92%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		78%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Forensics

Standard Feature

Includes the ability provide full visibility in an easy-to-understand display of what happened on an endpoint during an attack in (near) real-time.

kaspersky

KASPERSKY ENDPOINT SECURITY FOR BUSINESS

TOP PRODUCT

Delights	49%
Highly Satisfies	43%
Almost Satisfies	6%
Disappoints	1%

85% Forensics

2	Check Point Endpoint Security		82%	51 REVIEWS
3	ESET Endpoint Protection		82%	59 REVIEWS
4	Sophos Intercept X Endpoint		82%	65 REVIEWS
5	Crowdstrike Falcon Platform		82%	36 REVIEWS
6	Trend Micro Apex One		81%	30 REVIEWS
7	Malwarebytes Endpoint Detection and Response		80%	378 REVIEWS
8	Webroot Business Endpoint Protection		80%	56 REVIEWS
9	Avast Business Security		79%	75 REVIEWS
10	Symantec Endpoint Security Complete		79%	95 REVIEWS
11	BlackBerry Cyber Suite		79%	30 REVIEWS
12	Microsoft Defender for Endpoint		75%	77 REVIEWS
13	Trellix Endpoint Security		71%	133 REVIEWS
		CATEGORY AVERAGE	80%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		85%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		87%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		86%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Mac OS support

Standard Feature

Endpoint security support to identify and block threats on Mac workstations.

CROWDSTRIKE FALCON PLATFORM
TOP PRODUCT

Delights	69%
Highly Satisfies	31%
Almost Satisfies	--
Disappoints	--

92% Mac OS support

2	Trend Micro Apex One		88%	30 REVIEWS
3	Sophos Intercept X Endpoint		85%	65 REVIEWS
4	Kaspersky Endpoint Security for Business		84%	94 REVIEWS
5	Check Point Endpoint Security		83%	51 REVIEWS
6	ESET Endpoint Protection		82%	59 REVIEWS
7	Avast Business Security		81%	75 REVIEWS
8	Acronis Cyber Protect		81%	68 REVIEWS
9	Trellix Endpoint Security		80%	133 REVIEWS
10	Symantec Endpoint Security Complete		77%	95 REVIEWS
11	Webroot Business Endpoint Protection		75%	56 REVIEWS
12	BlackBerry Cyber Suite		70%	30 REVIEWS
13	Microsoft Defender for Endpoint		68%	77 REVIEWS
		CATEGORY AVERAGE	80%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient	81%	23 REVIEWS
--	Palo Alto Networks Cortex XDR	96%	21 REVIEWS
--	WithSecure Elements Endpoint Protection	57%	17 REVIEWS

SoftwareReviews

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Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature.
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Ransomware Recovery and Removal

Standard Feature

Recover files removed and/or encrypted by ransomware.

CROWDSTRIKE

CROWDSTRIKE FALCON PLATFORM

TOP PRODUCT

Delights	66%
Highly Satisfies	34%
Almost Satisfies	--
Disappoints	--

92% Ransomware Recovery and Removal

2	Kaspersky Endpoint Security for Business		89%	94 REVIEWS
3	Sophos Intercept X Endpoint		86%	65 REVIEWS
4	Malwarebytes Endpoint Detection and Response		84%	378 REVIEWS
5	Trellix Endpoint Security		83%	133 REVIEWS
6	Webroot Business Endpoint Protection		83%	56 REVIEWS
7	ESET Endpoint Protection		82%	59 REVIEWS
8	Acronis Cyber Protect		82%	68 REVIEWS
9	Trend Micro Apex One		81%	30 REVIEWS
10	Avast Business Security		81%	75 REVIEWS
11	BlackBerry Cyber Suite		80%	30 REVIEWS
12	Check Point Endpoint Security		79%	51 REVIEWS
13	Symantec Endpoint Security Complete		77%	95 REVIEWS
14	Microsoft Defender for Endpoint		76%	77 REVIEWS
		CATEGORY AVERAGE	83%	

PRODUCTS WITH INSUFFICIENT DATA

--	FortiClient		89%	23 REVIEWS
--	Palo Alto Networks Cortex XDR		93%	21 REVIEWS
--	WithSecure Elements Endpoint Protection		87%	17 REVIEWS

Product **Feature** Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Flexible Deployment Options

Differentiating F eature

Supports on-premise, cloud and hybrid It environments

Malwarebytes

MALWAREBYTES ENDPOINT DETECTION AND RESPONSE

TOP PRODUCT

Delights	52%
Highly Satisfies	44%
Almost Satisfies	4%
Disappoints	1%

87% Flexible Deployment Options

2	Symantec Endpoint Security Complete		82%	95 REVIEWS
3	Acronis Cyber Protect		81%	68 REVIEWS
4	Trellix Endpoint Security		79%	133 REVIEWS

CATEGORY AVERAGE 82%